

HAP APPLICANT PROCESS



Homeowners with homes damaged by Hurricane Harvey wishing to participate in the Homeowner Assistance Program will follow these steps:

- 1. Homeowners will submit an application with all federally required documentation to the GLO.**
- 2. Program staff will follow up with the applicant within 7 days of receiving the application to request additional information, if needed.**
- 3. Applicants will have 14 days to respond to requests for additional information.**
- 4. Applicants will be notified of preliminary eligibility following complete application review.**
- 5. An environmental review and damage assessment will be scheduled and conducted for the applicant's home.**
- 6. A program staff member will meet with the eligible applicant to discuss the scope of work, construction time frame and the assigned builder.**
- 7. When construction agreements are signed, construction may begin in accordance with the agreed upon schedule. It will likely be required that the homeowner vacate their home while repairs are completed.**



During the process, applicants can check the status of their application on recovery.texas.gov or may call 1-844-893-8937 toll free for a status update.

Applications will be accepted on a first-come, first-served basis based on income qualifications until the available allocation of Community Development Block Grant for Disaster Recovery (CDBG-DR) funding from the U.S. Department of Housing and Urban Development is expended.