



**Appeal and Complaint Form**  
COMMUNITY DEVELOPMENT & REVITALIZATION (CDR)  
Texas General Land Office

Concerned citizens have the ability to file a complaint or appeal a decision to the Texas General Land Office Community Development and Revitalization division (GLO-CDR). Policies and procedures are in place to help facilitate this process. A complaint or appeal should be submitted using the steps outlined on the [APPEALS PROCESS](#) page on [www.recovery.texas.gov](http://www.recovery.texas.gov).

With few exceptions, an individual is entitled on request to be informed about the information that the state governmental body collects about the individual. Under Sections 552.021 and 552.023 of the Texas Government Code, the individual is entitled to receive and review the information. Under Section 559.004 of the Texas Government Code, the individual is entitled to have the state governmental body correct information about the individual that is incorrect. **Complaints can be submitted anonymously by calling 1-844-893-8937.**

Fields marked with "\*" are required.

Title: (select one)	_____
Your Full Name:	_____
* Street Address:	_____
* City:	_____
* State:	_____
* Zip Code:	_____
* County:	_____
* Telephone:	_____
Email:	_____
* Program Area: (select one)	_____ Other: _____
* Disaster: (select one)	_____ Other: _____
* Subject:	_____

**Complaint:** (Please describe in detail your complaint, all relevant facts and dates, and the names of individuals involved or the names of those who may have relevant information) (500 character limit)

**Request Resolution: (Complaints Only)** (500 character limit)

**Appeal:** (Please describe in detail your appeal, all relevant facts and dates, and the names of individuals involved or the names of those who may have relevant information) (500 character limit)

**Additional Comments:** (500 character limit)

**General Comments:** (500 character limit)

If you have additional documentation you would like to submit with your Appeal or Complaint. Please submit your documentation to the following email address [cdr@recovery.texas.gov](mailto:cdr@recovery.texas.gov) along with your full name, mailing address, and contact number.

Thank you for contacting the Texas General Land Office.

The GLO provides the following reporting **assistance**:

- **Language assistance** available by request: 512-463-5139. To request translation assistance with documents, events or other information, please leave a detailed message with your name, phone number and questions, and an interpreter will return your call with additional information.
- **TTD line** for the hearing impaired: 512-463-5330
- **Texas RELAY** for speech or hearing impaired: 7-1-1

*We cannot release your personal email address to non-governmental organizations without your permission. For more information, please visit [www.recovery.texas.gov](http://www.recovery.texas.gov).*